

Cancellation Policy – Mirror Lake Inn, Hillside Villas, and Indian Woods Campground

At Hilltop Lakes, we understand that life sometimes throws a curve ball and plans unexpectedly change. Cancellations have the potential to affect us greatly, therefore you must agree to the following cancellation policy at the time of booking:

If your plans change after your reservation is confirmed and you booked directly through our website or via phone, cancellation notice is required 14-days in advance of your arrival date. With this advance notice, single room bookings will be fully refunded on your credit card. Group bookings (multiple rooms) cancelling with a 14-day or more notice will be refunded the deposit minus a \$20/room cancellation fee.

Reservations cancelled less than 14-days prior to your arrival date will be charged ½ of the deposit. Cancellations within 48 hours of your arrival date will result in forfeiture of the full deposit paid.

Hilltop Lakes does not take responsibility for changes to your reservation due to inclement weather, unforeseen changes to travel plans, personal sickness or injury, or family emergencies.

No refunds are provided for late arrivals, early departures, no-shows, or weather-related cancellations.

Cancellations MUST be made by phone, not via email.

If you made your reservation through a third-party website such as Booking.com, Expedia, HotelTonight, or Airbnb, you are bound to the cancellation policies agreed to when booking on their website. The cancellation policies on their website do differ from our standard cancellation policies and range between 50%-100% loss of your deposit. Any reservation made on a third-party website must be cancelled through the third-party website.

By booking directly with Hilltop Lakes www.Hilltoplakes.com or by phone at 936-855-2222, you are always better protected.

This policy is effective upon recordation in the Public Records of Leon County, and supersedes any policy regarding Cancellation Procedures which may have previously been in effect, except as affected by Section 209.005 and/or by this Policy, all other provisions contained in the Declarations, and any other dedicatory instruments shall remain in full force and effect.

CERTIFICATION

I certify that a majority of the Board of the Association adopted the foregoing policy, at a duly called and convened meeting of the Board.

Date: 1-8-22

Property Owners Association of Hilltop Lakes, Inc.

Annette Craig

Annette Craig, President

STATE OF TEXAS)
)
COUNTY OF LEON)

Before me, the undersigned authority, on this day personally appeared Annette Craig, President of Property Owners Association of Hilltop Lakes, Inc., a Texas corporation, known to me to be the person and officer whose name is subscribed to the foregoing instrument and acknowledge to me that he had executed the same as the act of said corporation for the purpose and consideration therein expressed, and in the capacity therein stated.

Given under my hand and seal of office this 11th day of January, 2022.

Kathy L. Aleman

Notary Public, State of Texas

Kathy L. Aleman

Printed Name

My Commission expires: 3-17-2025



